Service Learning Program Development and Assessment in Academic Libraries

Why support service learning?

Academic libraries have a role to encourage faculty and student involvement in “democratic discourse and community renewal” (Kranich, 2010, p. 10).

Program elements

- Leadership
- Assessment
- Curriculum
- Instructional support
- External relationships

Develop a culture for libraries

Assessment framework

Adapted from existing teaching and assessment frameworks.
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Program elements
- Leadership
- A learning environment
- Collaboration
- Community linkages
- Instructional support
- External relationships

Assessment framework
Adapted from existing programmatic and institutional frameworks.
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A programmatic approach

- information literacy
- attention to collections & access to information
- virtual & physical space requirements
- preservation of service learning projects & research
- community engagement at a broad level
- organizational designs needed to support these activities
Identify desired future state

- Define program elements
- Develop an assessment framework to support program development
Program elements

- Leadership
- A team
- Resources
  - Collections
  - Space
  - Instructional support
- External relationships
Assessment framework

Adapted from existing campuswide and departmental frameworks

Andrew Furco
University of Minnesota
Self-Assessment Rubric for the Institutionalization of Service Learning in Higher Education

Kevin Kecskes
Portland State University
Creating Community-Engaged Departments: Self-Assessment Rubric for the Institutionalization of Community Engagement in Academic Departments
Andrew Furco
University of Minnesota

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Develop a rubric for libraries

Self-Assessment Rubric for the Institutionalization of Community Engagement in Academic Libraries

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Assessment framework
Adapted from existing curricula and departmental frameworks.

Program elements
- Leadership
- Planning
- Policies and procedures
- Instructional support
- External relationships

Developing services for libraries
- Information literacy
- Information infrastructure
- Outreach
- Campus partnerships
- Community programming

Why support service learning?