Service Learning Program Development and Assessment in Academic Libraries

Why support service learning?
Academic libraries have a role to encourage faculty and student involvement in "democratic discourse and community renewal" (Kranich, 2010, p. 10).

Program elements
- Leadership
  - Vision
  - Strategic Plan
  - Assessments
- Instructional Support
- External relationships

Assessment framework
Adapted from existing programs and developmental frameworks.

Support services
- Orientation
- Direct support
- Grants
- Professional development
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Program elements
- Leadership
- Activities
- Mentoring
- Support
- Assessment
- External relationships
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A programmatic approach

- information literacy
- attention to collections & access to information
- virtual & physical space requirements
- preservation of service learning projects & research
- community engagement at a broad level
- organizational designs needed to support these activities
Identify desired future state

- Define program elements
- Develop an assessment framework to support program development
Program elements

- Leadership
- A team
- Resources
  - Collections
  - Space
  - Instructional support
- External relationships

Olga Berrios
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Assessment framework

Adapted from existing campuswide and departmental frameworks

Andrew Furco
University of Minnesota
Self-Assessment Rubric for the Institutionalization of Service Learning in Higher Education

Kevin Kecskes
Portland State University
Creating Community-Engaged Departments: Self-Assessment Rubric for the Institutionalization of Community Engagement in Academic Departments
Andrew Furco
University of Minnesota

Self-Assessment Rubric for the Institutionalization of Service Learning in Higher Education
Kevin Kecskes
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Creating Community-Engaged Departments: Self-Assessment Rubric for the Institutionalization of Community Engagement in Academic Departments
Develop a rubric for libraries

Self-Assessment Rubric for the Institutionalization of Community Engagement in Academic Libraries

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Why support service learning?
Academic libraries have a role to encourage faculty and student involvement in "democratic discourse and community renewal" (Kranich, 2010, p. 10).

Program elements
- Leadership
  - A team
  - Responsibilities
  - Collaboration
- Instructional support
- External relationships

Assessment framework
Adapted from existing competencies and departmental frameworks.